Modulo: Finding Convergence Failure Bugs in Distributed Systems with Divergence Resync Models

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Samsung Research



Background: Various Services Rely on Replicated Distributed Storage Systems

1		OneDrive	6		Cisco WebEx	11	C.	Concur	16	Li	Lithium
2	E	Exchange Online	7	S	Skype for Business	12	ŵ	Workday	17	#	Slack
3		Salesforce	8	box	Box	13	now	ServiceNow	18	•••1	LastPass
4	s >	SharePoint Online	9		Zendesk	14	sf [∞]	SuccessFactors	19	Æ?.	ADP
5	Y≑	Yammer	10	*	Oracle Taleo	15	r	Cornerstone OnDemand	20	+	DocuSign

Replicated Distributed Storage Systems are Critical Components





ZooKeeper / ZOOKEEPER-1319

Missing data after restarting+expanding a cluster

Details



Description

The scenario I see is this:

1) Start up a 1-server ZK cluster (the server has ZK ID 0).

2) A client connects to the server, and makes a bunch of znodes, in particular a znode called

"/membership".

3) Shut down the cluster.

4) Bring up a 2-server ZK cluster, including the original server 0 with its existing data, and a new server with ZK ID 1.

5) Node 0 has the highest zxid and is elected leader.

6) A client connecting to server 1 tries to "get /membership" and gets back a -101 error code (no such znode).

7) The same client then tries to "create /membership" and gets back a -110 error code (znode already exists).

8) Clients connecting to server 0 can successfully "get /membership".



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CLOSED Fixed 3.4.1, 3.5.0

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Servers are out-of-sync! Clients may read inconsistent data and make incorrect decisions!

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ZooKeeper / ZOOKEEPER-1319

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Activity

All Comments Work Log History Activity Transitions

Patrick D. Hunt added a comment - 07/Dec/11 01:29

I see the problem, a change made in ZOOKEEPER-1136 is causing this regression. setting of lastProposed in the lead() method of Leader was commented out for some reason. As a result the new follower is getting an empty diff rather than a snapshot.

This is a serious issue as it's causing the follower to get an inconsistent view of the database. We'll need to roll 3.4.1 asap.

Jeremy - Thanks for reporting this issue!

Problem: Bugs are Difficult to Find and Fix



ZooKeeper / ZOOKEEPER-1549

Data inconsistency when follower is receiving a DIFF with a dirty snapshot

Description



Problem: Bugs are Difficult to Find and Fix

ZooKeeper / ZOOKEEPER-1549

Data inconsistency when follower is receiving a DIFF with a dirty snapshot

Details

Type:			Bug	Sta	Status:		OPEN	 Dates 	
I	Priority:		🔶 Major	Re	soluti	on:	Unresolved	Created:	10/Sep/12 07:5
1	Affects \	Version/s:	3.4.3	Fib	Versi	ion/s:	None	Updated:	03/Feb/22 08:50
✓ S	ub-Tasks	s							
	1. 🕑	Leader shoul	d not snapshot uncommitte	ed state	۹.	CLOSED	Flavio Paiva Junqueira		
_	2. Learner should not snapshot uncommitted state OPEN			OPEN	Hongchao Deng				
_	3.	Change TRUI safety guarar	NC to SNAP in sync phase f ntee	or	9	OPEN	Unassigned		

- 1. Created Several Sub-tasks
- 2. Not Resolved Yet (10 Yrs)
- 3. There are other similar bugs in Jira (recurring problem)
 - \rightarrow Need Automated Bug Finding Tool for These Bugs!



Key Enabler: Convergence Property Keeps Replicas Consistent

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Step 1: A Replica Accepts Clients' Requests



Step 2: Replicas Become Converged via Replication



Step 3: Clients Read Consistent Data



Problem 1: What if a Replica Fails?



Step 1: A Replica Fails and Becomes Unavailable



Client 1



Step 2: Replication Does Not Occur and Replicas Remain Diverged



Divergence across replicas remains!





Step 3: Failure Recovery and Resync Makes Replicas Converged Again



Client 1



Problem 2: Software Bugs in Resync Mechanisms May Cause Convergence Failures







Problems Cause Clients to Read Inconsistent Data



Existing Approaches: Model-based Approaches and Random Testing Approaches

- Model-Based Testing and Model-Checking
 - Problem: State space exploration is generic not targeted, therefore suffers from state explosion
- Manual Testing and Random Testing
 - Problem: state space exploration is neither systematic nor exhaustive, therefore may miss corner cases

Our Approach: Targeted, Systematic and Exhaustive State Space Exploration to Overcome Limitation of Existing Approaches

- Model-Based Testing and Model-Checking
 - Problem: State space exploration is generic not targeted, therefore suffers from state explosion
 - → Targeted State Space Exploration
- Manual Testing and Random Testing
 - Problem: state space exploration is neither systematic nor exhaustive, therefore may miss corner cases
 - \rightarrow Systematic and Exhaustive State Space Exploration

Key Observation 1: Convergence Failure Bugs (CFB) can be Abstracted in Concise, Reproducible Steps



Key Observation 2: Interleave Abstracted Steps to Find New CFBs



Key Idea 1: Using Divergence and Convergence Events can Even Further Reduce State Exploration



By Focusing on Interleaving Divergence and Convergence, the state space to explore is further reduced.



Divergence Resync Model (DRM)











Benefits of Separating Abstraction from Concrete Execution:

1. An AEM may be used for different systems-under-test

2. The common functionality of CEMs repeatedly implemented can be compiled as a library

Modulo Architecture: Schedule Generator and Concrete Executor



Modulo Architecture: Users Specify and Provide a DRM



Modulo Architecture: AEM for Schedule Generator



Modulo Architecture: CEM for Concrete Executor



Modulo Architecture: AEM State Exploration



Modulo Architecture: AEM State Exploration


Modulo Architecture: CEM Input Injection



Modulo Architecture: Checking if Convergence Fails after Each Schedule Execution



Convergence Failure Detected!

Abstract Execution Model: Each State Contains State Variables



Abstract Execution Model: User-Provided Parameters Make the State Space Concrete



Abstract Execution Model: Predefined Write Sequence is Generated

setData(X,0) setData(X,1) setData(X,2)



Abstract Execution Model: Writing Monotonically Increasing Values

setData(X,<u>0</u>) setData(X,<u>1</u>) setData(X,<u>2</u>)

Values are monotonically increasing

numOps = 2 numReplicas = 3



Abstract Execution Model: Indexing Each Write

setData(X,0) setData(X,1) setData(X,2)

2 Index 0 1 2 cas = 3 A,B,C replicaState=[_,_,]

numOps = 2 numReplicas = 3

S0

onlineState=[, ,

Abstract Execution Model: Meaning of Each State Variables

setData(X,0) setData(X,1) setData(X,2)



Abstract Execution Model: Initial State SO



Abstract Execution Model: Applying a Divergence Transition



Abstract Execution Model: Updating State Variables



Abstract Execution Model: Applying a Convergence Transition



Abstract Execution Model: Updating State Variables



Concrete Execution Model: Generating Inputs by Translating AEM Transitions into Concrete Test Inputs

AEM Transitions

Intermediate Representation

Concrete Test Inputs







Concrete Execution Model: Generating Inputs by Translating AEM Transitions into Concrete Test Inputs



Concrete Execution Model: Injecting Inputs Relative to Internal Events



Implementation

- 8.4K LoC in total
 - Schedule Generator: 0.3K LoC
 - Concrete Executor: 0.8K LoC
 - Divergence Resync Models: 7.3K LoC
 - AEMs: 2.8K LoC
 - CEMs: 4.6K LoC
- Applied to 3 Replicated Distributed Storage Systems
 - ZooKeeper
 - MongoDB
 - Redis

Modulo Found CFBs in Popular Distributed Systems

Bug ID		DRM	Root Cause
ZooKeeper Bug #1	(New Bug!)	Q/C/Z-DRM	Fail to remove invalid conflicting operations (missing TRUNC invocation)
ZooKeeper Bug #2 (New Bug!)		Q/C/Z-DRM	Fail to remove invalid conflicting operations (file handling logic error)
ZooKeeper Bug #3 (New Bug!)		Q/C/Z-DRM	Fail to replicate operations due to an incomplete log
ZooKeeper Bug #4(New Bug!)		Q/C/Z-DRM	Fail to truncate operations due to a pointer handling mistake
ZooKeeper Bug #5 (New Bug!)		Q/C/Z-DRM	Fail to truncate operations due to missing invocation
MongoDB Bug #1 (New Bug!)		Q/C/M-DRM	Fail to remove invalid conflicting operations (incomplete timestamp info)
MongoDB Bug #2		Q/C/M-DRM	Fail to replicate operations (incomplete protocol design)
Redis Bug #1		We Found 11 CFBs: Newly Discovered 5 CFBs in ZooKeeper and 1 CFB in MongoDB Detected 1 known CFB in MongoDB and 4 known CFBs in Redis	
Redis Bug #2			
Redis Bug #3			
Redis Bug #4			

The Size of State Space to Explore is Small Enough for Systematic and Exhaustive Search

DRM	numOps	numReplicas	# of Schedules
ZooKeeper's DRM	1	3	6
	2	3	80
	3	3	1035
	4	3	13381
	5	3	172993
	3	4	3428
	3	5	54655
Redis's DRM (Suspend)	2	4	13586
Redis's DRM (Link)	2	3	263
Redis's DRM (Crash+Link)	1	2	8
	2	2	96

We could systematically and exhaustively complete state space exploration!

Separating Abstraction from Concrete Execution Makes Modulo Portable and Extensible

DRM	USER/LIB	AEM	СЕМ	Total
ZooKeeper's DRM	USER	54	59	113
	LIB	230 Portable	620	959
MongoDB's DRM	USER	54 (Reused)	117	171
	LIB	339	907	1246
Redis's DRM (Suspend)	USER	33	39	72
	LIB	955	1240	2195
Redis's DRM (Link)	USER	0	110	10
	LIB	955	1240 Extensible (Library)	e .95
Redis's DRM (Crash+Link)	USER	405	377	32
	LIB	955	1240	2195

Conclusion

- Modulo is effective in finding bugs in real-world distributed systems
 - Key Approach: Targeted, Systematic and Exhaustive State Space Exploration
 - Key Ideas
 - Exploring only interleaving of divergence and convergence
 - State space to explore is significantly reduced
 - Separating abstraction from concrete execution by decoupling them into AEM and CEM
 - Modulo becomes portable and extensible
- Modulo can be extended to find bugs in your distributed systems!
 - Github: <u>https://github.com/Kaelus/Modulo</u>

Thank You!



Beom Heyn Kim^{§†}, Taesoo Kim^{§‡}, and David Lie[†] [§]Samsung Research, [†]University of Toronto, [‡]Georgia Institute of Technology {beomheyn.kim, tsgates.kim}@samsung.com, lie@eecg.toronto.edu

Abstract Execution Model: Enabled Transitions at S1



Enabled Transitions at S1

Divergence	Convergence
	convergence A
	:
	convergence Z

Abstract Execution Model: Enabled Transitions at SO



Enabled Transitions at SO

Divergence	Convergence
divergence A	
divergence Z	

Abstract Execution Model: Initial State SO



Abstract Execution Model: Enabled Transitions at SO



Enabled Transitions at SO

Divergence	Convergence
divergence A	
•	
divergence Z	

Abstract Execution Model: Applying a Divergence Transition



Abstract Execution Model: Updating State Variables



Abstract Execution Model: Enabled Transitions at S1



Enabled Transitions at S1

Divergence	Convergence
	convergence A
	:
	convergence Z

Abstract Execution Model: Applying a Convergence Transition



Abstract Execution Model: Updating State Variables



Modulo Architecture: AEM State Exploration



Modulo Architecture CEM Input Generation



Modulo Architecture: CEM Input Injection



Example: ZooKeeper

- Primary-backup replication
- Quorum for a leader election
- The leader serializes every write operation
- Followers replicate the write sequence directly from the leader
- After crash recovery, leader election and resync automatically begin

Example: ZooKeeper's Divergence Resync Model

• AEM

- Crash failures only
- Each divergence crashes remaining online replicas at the end
- Each convergence restarts enough number of replicas to form a quorum
- CEM
 - To Kill: \$ kill -9 <A>
 - To Write: setData API call (e.g. setData(x,1))
 - To Restart: java ...QuorumPeerMain <A>/zoo.cfg
Implementation: DRM Example Comparison

Name	AEM	CEM	Lines of Code (AEM/CEM/Total)
Q/C/Z- DRM	Only consider crash failures Convergence ensures the quorum Crashes all replicas at the end of divergence	Using kill -9 for crash Confirm the quorum exists before writes Using log scanning before 3.5, but as of 3.5, relying on timeouts	USER 54/59/113 LIB 339/620/959
Q/C/M- DRM	Same as Q/C/Z-DRM	Using an API to compare timestamps of the last transaction on each replica	USER 54/117/171 LIB 339/907/1246
S/S/R- DRM	Only considers suspend failures Considers all replicas initially partitioned As recovering suspend failures, establish links between the replicas	Using kill –STOP and kill –CONT Using 'info' API and timeout to wait for resync completion Using 'slaveof' API to trigger resync	USER 33/39/72 LIB 955/1240/2195
S/L/R- DRM	Only considers link failures Replicas initially connected in a single chain	'slaveof' API for link failures and recoveries. Initially, forming links as a single slave chain	USER 0/110/110 LIB 955/1240/2195
S/CL/R- DRM	Considers both link and crash failures Consider two types of resync strategies: online resync and offline resync	For the offline resync strategy, a script copying over snapshots and starting up a replica with the snapshot is used	USER 405/377/782 LIB 955/1240/2195

Schedule generation is implemented in about 281 lines of code, and concrete execution takes about 766 lines

Evaluation: Testing Performance

Bug ID	DRM	Elapsed Time	Time/Schedule	# of Transitions
ZooKeeper Bug #1	Q/C/Z-DRM	11 hours	33 sec	11
ZooKeeper Bug #2	Q/C/Z-DRM	2 hours	39 sec	11
ZooKeeper Bug #3	Q/C/Z-DRM	23 min	33 sec	7
ZooKeeper Bug #4	Q/C/Z-DRM	47 min	30 sec	10
ZooKeeper Bug #5	Q/C/Z-DRM	20 hours	37 sec	10
MongoDB Bug #1	Q/C/M-DRM	18 min	6 min	3
MongoDB Bug #2	Q/C/M-DRM	4 hours	5 min	5
Redis Bug #1	S/S/R-DRM	6 hours	6 min	6
Redis Bug #2	S/CL/R-DRM	11 min	14 sec	4
Redis Bug #3	S/CL/R-DRM	2 min	6 sec	3
Redis Bug #4	S/L/R-DRM	2 min	33 sec	2

Conclusion

- Modulo employs targeted abstraction and concrete execution to mitigate the traditional state-explosion problems.
 - It does not explore states and state transitions that are not related to the concepts of convergence and divergence.

Abstract Execution Model: Picking a Convergence Transition



Enabled Transitions at S1



Abstract Execution Model: Picking a Divergence Transition



Enabled Transitions at S0

Divergence	Convergence
divergence A [0,0,1]	
divergence [0,1,1]	
:	
T1 divergence [1,0,1]	
:	
divergence [1,1,2]	
: divergence [2,2,2]	

Divergence Resync Model (DRM): Specifics about the ZooKeeper DRM Example

• ZooKeeper System

- Primary-backup replication scheme (leader and follower in ZooKeeper's parlance)
- Quorum is required to elect a leader
- The leader serializes every write operation
- Followers replicate the write sequence directly from the leader
- After crash recovery, leader election and resync automatically begin
- DRM for ZooKeeper Specifics
 - Crash failures only
 - Each divergence crashes remaining online replicas at the end
 - Each convergence restarts enough number of replicas to form a quorum

Key Observation 1: There Exist Externally Reproducible Convergence Failure Bugs

 Reproducing Steps: (1) Crash A; (2) Crash C; (3) Put(k1, v1); (4) Crash B; (5) Restart A; (6) Restart C; (7) Put(k2, v2); (8) Crash A; (9) Crash C; (10) Restart B; (11) Restart C; (12) Crash B; (13) Put(k3,v3); (14) Crash C; (15) Restart B; (16) Restart C Key Observation 1: There Exist Externally Reproducible Convergence Failure Bugs

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It will be more targeted approach to find these bugs if we explore interleaving of relevant events, e.g. Restart, Crash, Put.

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It will be more targeted approach to find these bugs if we explore interleaving of relevant events, e.g. Restart, Crash, Put.

Excluding irrelevant events from state exploration

Key Observation 2: Focusing on Divergence and Convergence Further Reduces the State Space

• Reproduction Step:

(1) Crash A; (2) Crash C; (3) Put(k1, v1); (4) Crash B;
(5) Restart A; (6) Restart C;
(7) Put(k2, v2); (8) Crash A; (9) Crash C;
(10) Restart B; (11) Restart C;
(12) Crash B; (13) Put(k3,v3); (14) Crash C;
(15) Restart B; (16) Restart C

Key Observation 2: Focusing on Divergence and Convergence Further Reduces the State Space

 Reproduction Step: 	 Divergence and Convergence:
 (1) Crash A; (2) Crash C; (3) Put(k1, v1); (4) Crash B; (5) Restart A; (6) Restart C; (7) Put(k2, v2); (8) Crash A; (9) Crash C; (10) Restart B; (11) Restart C; (12) Crash B; (13) Put(k3,v3); (14) Crash C; (15) Restart B; (16) Restart C 	 (1) Divergence [0,1,0]; (2) Convergence [A,C]; (3) Divergence [1,0,1]; (4) Convergence [B,C]; (5) Divergence [0,0,1]; (6) Convergence [B,C];

Key Observation 2: Focusing on Divergence and Convergence Further Reduces the State Space

Failure Recoveries

 Reproduction Step: (1) Crash A; (2) Crash C; (3) Put(k1, v1); (4) Crash B; (5) Restart A; (6) Restart C; (7) Put(k2, v2); (8) Crash A; (9) Crash C; (10) Restart B; (11) Restart C; (12) Crash B; (13) Put(k3,v3); (14) Crash C; (15) Restart B; (16) Restart C 	 Divergence and Convergence: (1) Divergence [0,1,0]; (2) Convergence [A,C]; (3) Divergence [1,0,1]; (4) Convergence [B,C]; (5) Divergence [0,0,1]; (6) Convergence [B,C];
Failures Inject Puts	Failures Divergence

Resync

Convergence

Key Observation 2: Focusing on Divergence and Convergence Further Reduces the State Space

 Reproduction Step: 	• Divergence and Convergence:
(1) Crash A; (2) Crash C; (3) Put(k1, v1); (4) Crash B;	(1) Divergence [0,1,0];
(5) Restart A; (6) Restart C;	(2) Convergence [A,C];
(7) Put(k2, v2); (8) Crash A; (9) Crash C;	(3) Divergence [1,0,1];
(10) Restart B; (11) Restart C;	(4) Convergence [B,C];
(12) Crash B; (13) Put(k3,v3); (14) Crash C;	(5) Divergence [0,0,1];
(15) Restart B; (16) Restart C	(6) Convergence [B,C];

We can reduce a sequence of low level events into a sequence of higher level divergence and convergence events.



Related Works: Exhaustive State Search Suffers from State Explosion

- Model-based testing (OAuthTester, MBTC) and model-checking (PACE, CMC, Verisoft, MaceMC, MODIST, CrystalBall, dBug, SAMC, FlyMC, etc.): employing state-space exploration to systematically check for the absence of bugs
 - Limitation: state space exploration is usually generic and not targeted, therefore suffers from the state explosion

Related Works: Non-Systematic State Search May Miss Bugs

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Background: Convergence Property Keeps Replicas Consistent

X=0

X=1

Put(X,1)

Client 1



X=0

Client 2

Background: Convergence Property Keeps Replicas Consistent







Background: Convergence Property Keeps Replicas Consistent

X=1

X=1

Client 1



X=1

Client 2

Get(X)->1

Background: Divergence Can Be Observed by Clients

X=0

X=1

Put(X,1)

Client 1



X=0

Client 2

Background: Divergence Can Be Observed by Clients







Background: Divergence Can Be Observed by Clients

X=1

X=1

Client 1



X=0

Client 2

Get(X)->0

Background: Failures Extends Divergence's Lifetime Until Recovery and Resync







Background: Recovery and Resync Reduces Divergence and Restores Convergence







Background: Recovery and Resync Removes Divergence and Restores Convergence







Background: Software Bugs in Resync Mechanisms May Cause Convergence Failures











Convergence Property



Consistency Models



Convergence Failure Bugs (CFBs) Can Occur



Convergence Failure Bugs (CFBs) Can Occur










Limitations of Existing Techniques

- Model-based testing and model-checking: employing state-space exploration to systematically check for the absence of bugs
 - Limitation: state space exploration is usually generic and not targeted, therefore suffers from the state explosion
- Manual testing and random testing: Scope of testing is usually targeted to find specific types of bugs
 - Limitation: state space exploration is neither systematic nor exhaustive, therefore may miss corner cases



Modulo: Using a targeted approach to abstraction and concrete execution based on that abstraction to overcome those limitations

Data Consistency?



Data Consistency?



Consistency Models



Consistency Models





Divergence Resync Model (DRM)









Differences in DRMs

- Q/C/Z-DRM CEM
 - Before version 3.5, scanning log to see each replica switches their roles after leader election to wait for the resync completion
 - Since version 3.5, log scanning is no longer reliable, thus fall back to time delay

Differences in DRMs

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- Q/C/M-DRM
 - For MongoDB, but AEM is same as Q/C/Z-DRM
 - For CEM, it uses an API to get timestamps of the last transaction on each replica to confirm that resync completes

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 - For MongoDB, but AEM is same as Q/C/Z-DRM
 - For CEM, it uses an API to get timestamps of the last transaction on each replica to confirm that resync completes
- S/S/R-DRM, S/L/R-DRM, S/CL/R-DRM
 - Models for Redis uses more failure models, including link failures which requires extended AEM to keep track the status of network links between replicas

Divergence Resync Model (DRM): Differences in DRMs

• DRM for ZooKeeper

- Before version 3.5, scanning log to see each replica switches their roles after leader election to wait for the resync completion
- Since version 3.5, log scanning is no longer reliable, thus fall back to time delay

• DRM for MongoDB

- For MongoDB, but AEM is same as the DRM for ZooKeeper
- For CEM, it uses an API to get timestamps of the last transaction on each replica to confirm that resync completes

• DRMs for Redis

• Models for Redis uses more failure models, including link failures which requires extended AEM to keep track the status of network links between replicas



State Space Size

DRM	numOps	numReplicas	# of Schedules
Q/C/Z	1	3	6
	2	3	80
	3	3	1035
	4	3	13381
	5	3	172993
	3	4	3428
	3	5	54655
S/S/R	2	4	13586
S/L/R	2	3	263
S/CL/R	1	2	8
	2	2	96

Discussion

- Methodology
 - First, write DRMs in a top-down approach
 - Second, focus on the specific behavior that is important to manifest target bugs
 - Third, pay attention to configuration parameters of the system-under-test
- Modulo requires users manual effort to provide DRMs
 - Target users are developers with expertise who are interested in stress the specific behavior of the system-under-test.
 - For novice users, we expect that it requires about 2 weeks to learn about the system-under-test and about 2 weeks to write DRMs
 - Effective DRMs do require a good intuition and insight about target bugs

Conclusion

- Modulo employs targeted abstraction and concrete execution to mitigate the traditional state-explosion problems.
 - It does not explore states and state transitions that are not related to the concepts of convergence and divergence.
- Our work identified several factors that lead to CFBs:
 - (1) employing several resync or failure-handling mechanisms whose interactions are difficult to foresee
 - (2) hard limits or inadequate designs for handling large amounts of divergence
 - (3) assumptions about length of time that replicas may have failed and failures that span events like leader transitions.
- Modulo's performance is heavily affected to delays from executing and controlling the real distributed system